



Time to make a change...

- Increase first time deliveries
- Grow home delivery market
- Improve customer experience
- Reduce carbon emissions

24-7 Box now has three UK patents pending for its innovative parcel delivery box. Established in 2006, 24-7 Box Ltd has developed a solution to the common problem of unattended delivery, with input from couriers and customers alike. The new delivery box guides the courier quickly & efficiently through the steps of making an unattended delivery. When a delivery has been made, the courier is provided with a 128 bit encrypted electronic signature as proof of delivery.

The delivery is kept secure & protected by the strong steel 24-7 Box. On returning home, the recipient can unlock the 24-7 Box and is guided through the accept sequence. If there is a problem with the delivery the recipient can contact the courier before gaining access to the delivery.

Every 24-7 Box has a unique serial number which can be printed on the delivery label and stores the last 16 electronic signatures along with the time & date the delivery was made...



24-7 BOX ready
for delivery

Box Serial No =
247-9A3-22F-8CC

Put delivery/lo
In Box 1--1

Made at => 05:47
MON 04/MAR/2008

Why should you take part in the trial?

- It is an innovative project which will help to cultivate internal innovation and your customer's perspective of you as an innovative company adapting to their needs.
- 24-7 Box already have support of the local media and will soon be promoting the innovation nationwide, you will have the unique opportunity to support the innovation from the start ensuring excellent representation in all publicity.
- 24-7 Box will be very happy to take part in any marketing to promote your companies involvement with the innovation.
- It is an active step in the corporate responsibility to reducing Carbon Emissions and increasing profit margins.
- your customers and potential customers can be actively targeted for participation in the trial.

How are your concerns addressed by 24-7 Box?

Will it take longer than making an attended delivery?	Making a delivery to the 24-7 Box takes no longer than 75 secs . A re-delivery without the box can take at least 40 mins.
Our customers need to agree for us to use the box, how is this done?	Customers sending parcels agree, by placing the recipients 24-7 Box serial number on the address label.
Will our drivers need training to use the box?	No training is required to use the box, however a familiarization can be done in person by 24-7 Box or by DVD taking no longer than 5 mins .
How does our driver know that the delivery can be left in the box?	If the serial no. on the address label matches the serial no. in the box, then the delivery can be left in the box.
How does our driver know it's a 24-7 Box?	All 24-7 Box serial no's start with the numbers ' 247 '
Is the electronic signature as legally binding as a handwritten one?	With 128 bit encryption and the check before accept feature the 24-7 Box electronic signature is a legally binding in the EU & USA as a handwritten signature.
How does our driver know if the box is working and the battery is OK?	The box constantly monitors itself and tells the driver if anything is wrong.
Once our drivers have an electronic signature from the box whose responsibility is the delivery?	As soon as the driver has an electronic signature, the delivery is the recipient's responsibility. If there is a dispute, it is down to the recipient to prove to you that they have not gained access to the delivery.
Will it be easy for our drivers to record the wrong electronic signature?	It is very hard to record the wrong electronic signature as the signature is made up from a mixture of letters and numbers and every two digits is separated by a dash. This format has proved very reliable for recording codes e.g. F3—1D—DC—69—F5—6A—65—50
Can the previous 24-7 Box electronic signatures be accessed if required?	The last 16 electronic signatures along with the time and date they were issued can be accessed after the box has been unlocked by the owner.
What stops the same electronic signature being used for a delivery on another day?	Part of the information held in the electronic signature is the time and date of delivery. If the wrong time and date is used to verify the electronic signature it will not pass the verification.
How will our drivers know where the 24-7 Box is located?	The 24-7 Box can be bolted or chained directly next to the front door and labels are supplied to stick onto the front door to tell the driver where the box is located.
Do our drivers need a key to use the box?	No keys are required the driver only needs to twist the handle to lock the box.
How is the delivery protected in the box?	The 24-7 is made from very strong powder coated steel and the tumbler lock has 10,000 combinations. When secured in the box the delivery can be protected by house insurance.
Is a delivery to the 24-7 Box acceptable to PostComm?	The advice from PostComm is that the 24-7 Box can be taken to be the 'First Point'